

Our Services

Having your own professional and certified travel advisor is like having a private concierge for all things travel - qualified, experienced, knowledgeable, connected, and always working to make your next trip the best one you've ever had.

Our professional planning fees cover a wide variety of tasks and services including but not limited to:

- Domestic and international air
- Hotels, villas and apartments
- River & ocean cruises
- Travel insurance
- Airport transfers
- Day tours and excursions
- Dining & entertainment reservations
- Unique cultural experiences

Our Process

CONSULTATION

It all starts here complimentary consultation call. We'll chat about what it would take to make your vacation experience special. You will tell us what you like and don't like and share any issues or concerns you may have. We will also discuss your budget and associated research & planning fees.

SERVICES AGREEMENT

Choose the planning package that suits you best, sign our service agreement and submit payment. Once this is complete the research and planning will begin for your amazing vacation.

RESEARCH, PRESENTATION, AND ADJUSTMENTS

This is where you get to sit back and relax and we will do the planning for you. We will provide you with up to 2 amazing itineraries for you to review and choose from. From here we will continue to refine as necessary until you are completely satisfied.

BOOK TRAVEL

Once the proposal is approved, we take care of the entire booking process for you. We will deliver a fabulous itinerary that will get you so excited about your departure! We will also take care of all the logistical details and the reminders you need for a travel experience that goes off without a hitch.

WHILE YOU ARE AWAY

We will only ever be an email, text or call away if you need us.

Planning Packages

Research & Planning Fee (up to 5 days) \$75 / per person

This white-glove planning fee allows us to plan, research and book every element of your vacation from the list above, all while staying within your budget and in alignment with your personal travel style. This is for a Quick Getaway up to 5 days.

Research & Planning Fee (over 5 days) \$100 / per person

This white-glove planning fee allows us to plan, research and book every element of your vacation from the list above, all while staying within your budget and in alignment with your personal travel style. This is for a Full Vacation 6 - 12 Days.

Group Research & Planning Fee \$500 (starting price)

Before bringing together a group of your favorite friends, family, followers, or clients we will work with the group organizer to curate the perfect itinerary. Each traveling household will then work with us individually to align their travel arrangements with the group plan, while at the same time meeting their personal travel needs. This is a planning and research service only.

Other Fees

Change Request Fee: Starting at \$50.00 per person – must be paid prior to the change being made.

Cancellation Fee: \$50.00 per person – must be paid prior to the reservation being canceled.

ALL FEES ARE NON-REFUNDABLE





Support

RESPONSE TIME

We will always respond to you by the end of the next business day.

For emergencies, while you are traveling we will respond on the same day.

BUSINESS HOURS

Tuesday to Friday
6 pm - 10 pm EST
Closed all holidays
After hours by appointment

EMAIL + PHONE

+1 (336) 496 2557 office
hello@2ndacttravel.com

Resources

We will handle all of the complex research, planning, and booking for your trip as well as provide you with direct links to the most important information so that you can continue to be updated.

01

Airline

Monitor your flight arrivals and departures, mask mandates, boarding requirements, vaccine mandates, and more.

02

Centre for Disease Control (CDC)

Keep updated on US laws regarding re-entry into the US, and domestic flight boarding and travel requirements.

03

Travel Insurance

Get access to your policy, coverage information and start/check on any claims.

04

Ground Transportation

Monitor travel requirements for boarding and travel as well as schedule information.

05

Cruise Lines

Access your reservation and make selections for any onboard activities, and learn about boarding/cruising rules for masks and vaccines as well as any mandates.

06

Destination Government

Learn about the entry requirements to your destination, any necessary forms, and permits, what to do if you test positive, as well as the local laws, customs and any restrictions



Next Steps

Let's start planning your next best vacation.

Schedule your complimentary consultation today.

SCHEDULE A CALL